Professional Credit Mgmt

Established in 1981 Oklahoma City Medical, ER Collections & Financial



DIVERSION

3. (18 mins ago)

Salvageworld.net

4. (30 mins ago) Joy Mangano luggage

Fraud

5. (30 mins ago)

Ballard Designs

Do not order from them

Unfair Debt Collection

Debt collection problems? Call for a free case review.

0 0

Ace Industrial Supply, Burbank, California Complaints & Reviews - Bait & switch tatics / phone harrassment

Ace Industrial Supply Contacts & Informations

Ace Industrial Supply

Posted: 2014-05-05 by Kansas Contractor

Bait & switch tatics / phone harrassment

Complaint Rating:

Contact information:
Ace Industrial Supply
Burbank, California
United States

I was contacted

By ace industrial supply, by phone, and ended up ordering milwaukee brand Saw blades. The blades i received were not milwaukee, but "bahco" brand.

Immediately after

We received the invoice. . . I was shocked! I had been quoted \$5. 80 per pack, Which is comparable to local pricing, but was charged an astonishing \$17 per Blade! My secretary called ace to inform them of the billing error. She was Told that they had me recorded agreeing to that price. She requested that they Email or play the recording, to which they refused. I told them they were not Even what we ordered and that we were sending them back. I was told they would Be refused and we would still owe the bill. I told them that i will not pay for A product that i did not order.

We are now

Dealing with their "legal department" if you can call it that. It's More like a joke. We speak with "frank johnson", if that is really His name, 424 - 333 - 1501. Every time he yells and threatens us with jail time. Claiming that it is mail fraud and that now, all of the sudden it is check Fraud, claiming they have me recorded authorizing a check by phone payment and That it was returned. He refuses to play any such recording for me. I contacted My bank and they verified that no charge from ace or even a charge for the Amount has ever been sent to our account.

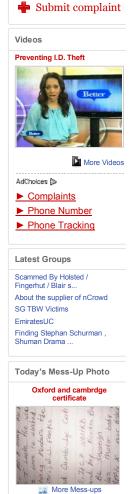
He claims he is

An attorney, but refuses to provide his bar number. You can barely understand His slurred speech, which makes me thing he is under the influence of some Substance. He is a liar as well as the salesmen at ace.

On 4 / 18 / 2014 he

Spoke with my secretary and told her he would have me in jail within 48 hours Or he would pay the bill, to which she replied "it's a deal!" guess What? 5 / o2 / 2014 and here i am, typing this from my desk. He called today and She informed him of the recorded conversation where he states he will pay the Bill. He called her a liar and claimed he has never spoken to her before. She Is the only person working in this office besides myself so that cannot possibly Be true.

They know the



Hurry Up!

.com \$7.99

+ Free Whois Privacy

B DOMAINS | www.bdomains.com

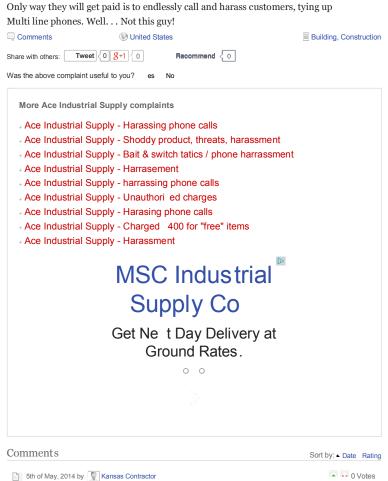
Consumer Tips & Tricks



You are Not Helpless Against Orthodontic Problems

http://www.complaintsboard.com/complaints/ace-industrial-supply-bait-amp-switch-tatics-p... 5/8/201





I was contacted

By ace industrial supply, by phone, and ended up ordering milwaukee brand Saw blades. The blades i received were not milwaukee, but "bahco" brand.

Immediately after

We received the invoice. . . I was shocked! I had been quoted \$5. 80 per pack, Which is comparable to local pricing, but was charged an astonishing \$17 per Blade! My secretary called ace to inform them of the billing error. She was Told that they had me recorded agreeing to that price. She requested that they Email or play the recording, to which they refused. I told them they were not Even what we ordered and that we were sending them back. I was told they would Be refused and we would still owe the bill. I told them that i will not pay for A product that i did not order.

We are now

Dealing with their "legal department" if you can call it that. It's More like a joke. We speak with "frank johnson", if that is really His name, 424 - 333 - 1501. Every time he yells and threatens us with jail time. Claiming that it is mail fraud and that now, all of the sudden it is check Fraud, claiming they have me recorded authorizing a check by phone payment and That it was returned. He refuses to play any such recording for me. I contacted My bank and they verified that no charge from ace or even a charge for the Amount has ever been sent to our account.

He claims he is

An attorney, but refuses to provide his bar number. You can barely understand His slurred speech, which makes me thing he is under the influence of some Substance. He is a liar as well as the salesmen at ace.

On 4 / 18 / 2014 he

Spoke with my secretary and told her he would have me in jail within 48 hours Or he would pay the bill, to which she replied "it's a deal!" guess What? 5 / 02 / 2014 and here i am, typing this from my desk. He called today and She informed him of the recorded conversation where he states he will pay the Bill. He called her a liar and claimed he has never spoken to her before. She Is the only person working in this office besides myself so that cannot possibly

They know the

Only way they will get paid is to endlessly call and harass customers, tying up Multi line phones. Well. . . Not this guy!

Report Spam

Post your Comment Please check text spelling before submitting a comment our attitude towards Complaint OAgree Neutral ODisagree Comment te t Please provide as much information as possible... Browse... Attach photos (optional) Submit

Student loan repayment

Know your options with the help of a nonprofit - Access Group.

Submit Complaint Consumer Tips & Tricks News & Stories Groups Sitemap View full list of Companies Updated Complaints Complaints Complaints by Countries Latest Complaints Terms of Use Privacy Policy DMCA Procedures Investors / Business Offers Legal Information Thank you Emails

2015 ComplaintsBoard.com Follow us: Google
If you have any constructive thoughts, creative ideas, or reasonable offers, please, contact us immediately via E-mail