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Completely stunned
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Fraud
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luggage
- (30 mins ago) **Ballard Designs**
Do not order from them

Unfair Debt Collection

Debt collection problems? Call for a free case review.

Consumer Tips & Tricks



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Ace Industrial Supply, Burbank, California Complaints & Reviews - Bait & switch tactics / phone harassment

[Ace Industrial Supply Contacts & Informations](#)

Ace Industrial Supply

Posted: 2014-05-05 by [Kansas Contractor](#)

Bait & switch tactics / phone harassment

Complaint Rating:

Contact information:

Ace Industrial Supply
[Burbank, California](#)
[United States](#)

I was contacted

By ace industrial supply, by phone, and ended up ordering milwaukee brand Saw blades. The blades i received were not milwaukee, but "bahco" brand.

Immediately after

We received the invoice. . . I was shocked! I had been quoted \$5. 80 per pack, Which is comparable to local pricing, but was charged an astonishing \$17 per Blade! My secretary called ace to inform them of the billing error. She was Told that they had me recorded agreeing to that price. She requested that they Email or play the recording, to which they refused. I told them they were not Even what we ordered and that we were sending them back. I was told they would Be refused and we would still owe the bill. I told them that i will not pay for A product that i did not order.

We are now

Dealing with their "legal department" if you can call it that. It's More like a joke. We speak with "frank johnson", if that is really His name, 424 - 333 - 1501. Every time he yells and threatens us with jail time. Claiming that it is mail fraud and that now, all of the sudden it is check Fraud, claiming they have me recorded authorizing a check by phone payment and That it was returned. He refuses to play any such recording for me. I contacted My bank and they verified that no charge from ace or even a charge for the Amount has ever been sent to our account.

He claims he is

An attorney, but refuses to provide his bar number. You can barely understand His slurred speech, which makes me think he is under the influence of some Substance. He is a liar as well as the salesman at ace.

On 4 / 18 / 2014 he

Spoke with my secretary and told her he would have me in jail within 48 hours Or he would pay the bill, to which she replied "it's a deal!" guess What? 5 / 02 / 2014 and here i am, typing this from my desk. He called today and She informed him of the recorded conversation where he states he will pay the Bill. He called her a liar and claimed he has never spoken to her before. She Is the only person working in this office besides myself so that cannot possibly Be true.

They know the

Videos

Preventing I.D. Theft



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Today's Mess-Up Photo

Oxford and cambridge certificate



RSS

Hurry Up!
Limited time offer

.com \$7.99
no hidden fees
+ Free Whois Privacy
 [www.bjdomains.com](#)



Is a Hybrid Car Right for You

Only way they will get paid is to endlessly call and harass customers, tying up Multi line phones. Well. . . Not this guy!

Comments

United States

Building, Construction

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Was the above complaint useful to you? Yes No

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IPIN outdated

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More Ace Industrial Supply complaints

- + Ace Industrial Supply - Harassing phone calls
- + Ace Industrial Supply - Shoddy product, threats, harassment
- + Ace Industrial Supply - Bait & switch tactics / phone harassment
- + Ace Industrial Supply - Harassment
- + Ace Industrial Supply - harassing phone calls
- + Ace Industrial Supply - Unauthorized charges
- + Ace Industrial Supply - Harassing phone calls
- + Ace Industrial Supply - Charged \$400 for "free" items
- + Ace Industrial Supply - Harassment

MSC Industrial Supply Co

Get Next Day Delivery at Ground Rates.



Comments

Sort by: Date Rating

5th of May, 2014 by Kansas Contractor

0 Votes

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Our attitude towards Complaint Agree Neutral Disagree

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Please provide as much information as possible...

Attach photos (optional)

Student loan repayment

Know your options with the help of a nonprofit - Access Group.



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